



# Shari Hancher Kvam

**Director, Human Resources (former)  
Household International**

---

Shari Hancher Kvam has served in various human resources roles throughout her career. During her tenure at Household International (now HSBC), she headed up corporate human resources, as well as all corporate-wide human resources strategic planning. Shari created the company's Human Resource Planning function, building organizational structure and succession planning models which were integrated into Household's strategic business plan for each of its core financial services businesses.

Prior to joining Household International, Shari worked at Interand Corporation, a technology start-up company, and was responsible for the creation and development of the company's Human Resources function.

She began her human resources career at R. R. Donnelley & Sons Company, directing the company's Human Resource Development, training and Affirmative Action/EEO programs. She co-chaired the corporate compensation committee, as well as conceived and implemented the firm's diversity programs. Shari also worked in career development at Northwestern University and Mundelein College (now Loyola University).

Shari holds a Master of Arts degree in counseling psychology from Northwestern University and a Bachelor of Business Administration degree in human resources from the University of Iowa. She is a member of the woman's boards at Northwestern Memorial Hospital in Chicago, Northwestern University and the Hadley Institute for the Blind and Visually Impaired. Shari also published several papers in the Journal of Personality Assessment based on her research at Northwestern Memorial Hospital. She lives in Kenilworth, Illinois with her husband, Jeff. They have three grown children.