



Jeffrey Reynolds

Manager of Global Product Support
John Deere

Jeffrey Reynolds is the Manager of Global Product Support for John Deere's Construction & Forestry Division. His team provides technical support to the dealer channel, administers warranty policies & field programs, drives customer centric designs into product development, develops service parts & technical information, and leverages John Deere Connected Support™ to drive customer uptime through data & analytics.

Jeff holds a B.S. Degree in Mechanical Engineering and an Executive MBA, both from the University of Iowa. Over the course of his 26 year career with Deere, he has worked across multiple divisions of the company and several functional areas, including Product Engineering, Sales, Parts Services, and multiple roles in Customer & Product Support. Over the last decade, he has been an active member of the Enterprise Customer Support Council, which helps set the enterprise strategy & initiatives for all dealer, customer, and aftermarket business needs. Highlights of his career include an expat assignment in Singapore where he led the Ag & Turf Customer Support organization across Africa, India, China, and SE Asia. He also led a CEO sponsored strategic project focused on growing Deere's aftermarket business.

Jeff serves on Deere's Hispanic-Latino Leadership Council, which supports several Hispanic-Latino Employee Resource Groups and partners with senior leadership to drive various Diversity & Inclusion priorities. He is also active in mentorship programs within the company, college recruiting, and Junior Achievement.

Jeff resides in Bettendorf, Iowa with his wife Martha and their two kids Cooper & Flynn.